

Aloha,

Ko'olau Ballrooms & Conference Center is proud to be the state's premier banquet and catering venue for events. We understand that the recent outbreak of COVID-19, also known as the Coronavirus Disease requires extra precautions in public spaces like ours. As this COVID-19 situation continues to develop, we want to inform you that we have implemented steps to ensure that you have a safe and enjoyable experience at Ko'olau Ballrooms & Conference Center.

Our team at Ko'olau Ballrooms & Conference Center truly values the safety and well-being of our clients, guests, and the community that we serve and will continue to provide reassurances of our commitment to mitigate the possibility of illnesses in the midst of the uncertainty we are all facing.

Ko'olau Ballrooms & Conference Center will remain operational and rest assured, we are taking prudent and necessary precautions to ensure our commitment to the health and safety of our customers. We will stay informed by the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO) as updates become available and abide by regulations set forth by the state and federal government.

We have notified our staff to stay home if they feel ill, and to get medical attention if the situation warrants.

If you feel sick, we ask that you please stay home to rest and recover. We promise we will be here when you feel better!

Thank you very much for your continued trust and understanding as we address this very serious matter.

Mahalo,



Daryl Akiyoshi
Chief Operating Officer | General Manager
Ko'olau Ballrooms & Conference Center